

Hungary, March 2017

Anna Tarasova I Key Account Manager



Resource Management SOLUTIONS Discovery & Delivery SOLUTIONS

Mobile Campus SOLUTIONS

ExLibris



National Libraries & Memory Institutions





Academic and Research Libraries



Researchers and Students





Google and Forrester Research into Mobile Behavior 2015

Mobile Moment

point in which a person pulls out a mobile to get what he or she wants, immediately and in context

Micro Moments

mobile moment that requires only a <u>glance</u> to identify and delivers <u>quick information</u> that you can either <u>consume immediately</u>, or <u>act</u> on <u>immediately</u>

Google and Forrester Research into Mobile Behavior 2015

Mobile Moments provide the ability to get users to interact more frequently and to develop a deeper personal relationship

"Mobile Moments are Mandatory for Mobile Success"

Source: 2015 Google and Forrester Research

Examples of Mobile Moments

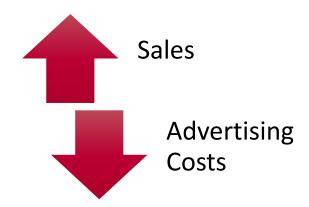


Krispy Kreme sends a push notification any time hot doughnuts have just come off the line at a store near you

App generated 500,000 app downloads followed by a double-digit increase in same-store sale

Krispy Kreme no longer buys traditional media advertising.





campusM

Transforms Your Campus Services into Personalized Mobile Experience



Library Mobile Moments



Possibility to search and order library materials via mobile

Access to library personal sign in via mobile: loans, fees, etc.

Get informed when ordered items are available for pick up, items is due for return

Library card on your smartphone

Personalized information in a Moment

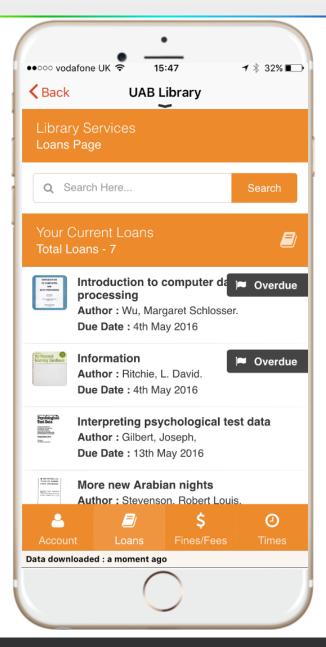
Personalized Notifications

Smartphones allows us to send notifications alerting on important activities such as classes cancelled, books overdue, assignments to complete and more.



Dear Anna, items that you have ordered are ready and are available for pick up at DeHavilland library building. Check library opening times <u>here.</u>

Library Mobile Moments



What is campusM?

- Single Point of Access to all relevant information across university
- It offers native apps for mobile devices, and also covers the use on desktop environments from
- With campusM you can interact directly and personalized with the students and provide all university information directly on the mobile device of the user
- Support teaching and learning in and outside the classroom
- CampusM is the service provider who takes care of the technical infrastructure, so you can concentrate on the content and communication

Personalized life-long App











Open House

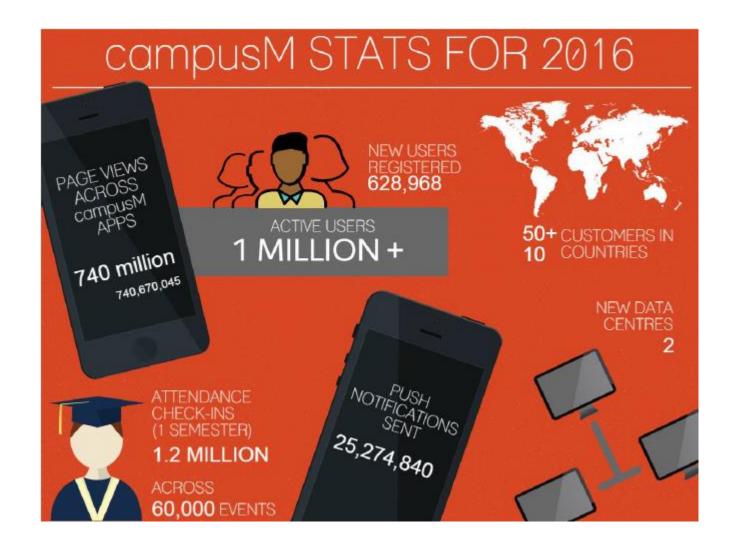
Admissions

Students

Sports

Alumni

Improve engagement by providing a single and consistent app throughout the lifecycle, customized to highlight each users key areas



campusM Customers

















































































